



Brief Explanation of Water-Quality Test Results

Common constituents or characteristics of drinking water:

Field Chlorine Residual:

- The Connecticut Public Health Code (PHC) requires that a chemical disinfectant be added at all stations treating reservoir water. The Connecticut Water Company utilizes chlorine for this purpose at all of our reservoir water treatment plants, and for most of our well supplies. Chlorine is added at a level which allows the maintenance of a measurable residual concentration (chlorine residual) throughout the water-main distribution system.
- Since chlorine tends to dissipate rapidly upon sitting, or in contact with high turbidity, chlorine residual is measured in the field by the service person collecting the sample. Although minimum levels must be maintained in the distribution system, there is no required maximum chlorine concentration. The United States Environmental Protection Agency (EPA) has established a Maximum Disinfection Residual Level (MRDL) for chlorine residual of 4.0 milligrams per liter (mg/L), which cannot be exceeded in a water system.

Color:

- Color in water is naturally occurring and is typically caused by the residue of decaying leaves or from dissolved iron salts. Color is measured by comparing the natural color of the water to known laboratory standards. The Connecticut PHC limit for color in treated drinking water is 15 color units.

Turbidity:

- Turbidity is a measure of the optical clarity of water. Turbidity is measured by an analytical instrument called a Nephelometer which expresses results as Nephelometric Turbidity Units (NTU). The NTU value increases as the optical clarity of the water decreases.

pH:

- pH is a measure of the acidity of water and has a scale of 0 to 14 standard units (SU). The Connecticut PHC requires the pH be maintained between 6.4 and 10.0 SU for drinking water.

Hardness and Alkalinity

- Hardness and alkalinity are measures of the mineral content and pH-buffering capacity of water, respectively, and are expressed as mg/L of calcium carbonate or grains per gallon. Soft waters exhibit hardness levels below 50 mg/L, whereas hard waters exhibit hardness levels greater than 200 mg/L. Hard water generally has higher alkalinity and soft water generally has lower alkalinity. Water with high hardness and alkalinity is considered to be less corrosive than water with low hardness and alkalinity. There are no Connecticut limits on hardness or alkalinity.

To convert hardness values expressed in mg/L of calcium carbonate to grains per gallon, divide the value by 17.1

Iron and Manganese:

- Iron and manganese are minerals which naturally occur in a dissolved state in many water supplies. The federal secondary standards (aesthetic effects only) for iron and manganese are 0.3 mg/L, and 0.05 mg/L respectively. While there are no adverse health effects associated with iron or manganese at the levels, higher levels may cause staining of laundry and porcelain fixtures. The Connecticut PHC Action Level (AL) for manganese is 0.3 mg/L. If this level is exceeded, it is recommended that bottled water be used for consumption by pregnant women, children under the age of 1 year old, and for making baby formula while the water provider works on permanent solutions for the elevated manganese levels.

Copper:

- Copper in drinking water most often originates due to the corrosion of copper tubing used in home plumbing. The Connecticut PHC AL for copper in drinking water is 1.3 mg/L.

Odor:

- The Connecticut Water Company utilizes a coding system which assigns a descriptive number to identify various odor categories and a second number to identify the intensity of the odor. For example, 09-1 denotes a very faint, chlorinous odor. The Connecticut PHC requires that odor not exceed an intensity of 2 (faint). The odor categories and intensity designations are presented in the following tables:

ODOR CATEGORY	
Number	Description
00	None
01	Aromatic (spicy)
02	Cucumber
03	Balsamic (flowery)
04	Geranium
05	Nasturtium
06	Sweetish
07	Violet
08	Chemical
09	Chlorinous
10	Hydrocarbon
11	Medicinal
12	Sulfuretted
13	Disagreeable

ODOR CATEGORY (CONT.)	
Number	Description
14	Fishy
15	Pigpen
16	Septic
17	Earthy (decayed)
18	Peaty (also, swampy)
19	Grassy
20	Musty
21	Moldy
22	Vegetable
23	Briny (salty)
24	Copper sulfate
25	Plastic
26	Garlic
27	Concrete

ODOR INTENSITY	
Number	Degree
0	None
1	Very faint
2	Faint
3	Distinct
4	Decided
5	Strong

- Because odor cannot be measured by any analytical instrument, it is a purely subjective test. Individual sensitivity to odors varies significantly from person to person.



Environmental Laboratories, Inc.
 587 East Middle Turnpike, P.O.Box 370, Manchester, CT 06045
 Tel. (860) 645-1102 Fax (860) 645-0823

Analysis Report
 April 13, 2023

FOR: Attn: Dave D'Onofrio
 CT Water Company
 93 West Main Street
 Clinton, CT 06413

Sample Information

Matrix: DRINKING WATER
 Location Code: CTWATER
 Rush Request: 72 Hour
 P.O.#:

Custody Information

Collected by: BS
 Received by: LB
 Analyzed by: see "By" below

Date Time
 04/11/23 12:40
 04/12/23 11:37

Laboratory Data

SDG ID: GCN81414
 Phoenix ID: CN81414

Project ID:
 Client ID: HIGH SCHOOL

Parameter	Result	RL/ PQL	DIL	Units	AL	MCL	MCLG	Date/Time	By	Reference
Color, Apparent	< 1	1	1	Color Units	15		15	04/12/23 17:58	MEL	SM2120B-11
Odor at Room Temperature	< 1	1	1	T.O.N.	2		3	04/12/23 18:00	MEL	SM2150B-97
pH	7.32	1.00	1	pH Units			6.5-8.5	04/12/23 21:44	MW/EG	SM4500-H B-11
Turbidity	< 0.200	0.200	1	NTU	5		5	04/12/23 21:44	MW/EG	SM2130B-11
Chlorine Residual	0.23	0.01	1	mg/L			4	04/11/23 12:40	*	SM4500CI-G-00

Project ID:
Client ID: HIGH SCHOOL

Phoenix I.D.: CN81414

Parameter	Result	RL/ PQL	DIL	Units	AL	MCL	MCLG	Date/Time	By	Reference
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RL/PQL=Reporting/Practical Quantitation Level DIL=Dilution (analysis required diluting to evaluate) ND=Not Detected
BRL=Below Reporting Level (less than the reporting level, the lowest amount the laboratory can detect and report.)
AL = Action Level MCL = Maximum Contaminant Level MCLG = Maximum Contaminant Level Goal

Comments:

Maximum Contaminant Level (MCL): 40 CFR Part 141 MRDLs. The highest level of a contaminant that is allowed in drinking water. MCLs are enforceable standards.

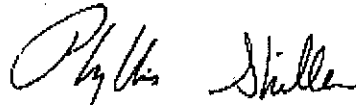
Action Level (AL): CT Public Health Code 19-13-B102.

Secondary DW Maximum Contaminant Level Goal (MCLG): (Lower of): 40 CFR Part 141 Monitoring; 40 CFR Part 143 Secondary Goals. The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs are non-enforceable public health goals.

The regulatory hold time for pH is immediately. This pH was performed in the laboratory and may be considered outside of hold-time.

Residual Chlorine was taken at the time of sample collection and is noted on the chain of custody.

If you are the client above and have any questions concerning this testing, please do not hesitate to contact Phoenix Client Services at ext.200. The contents of this report cannot be discussed with anyone other than the client listed above without their written consent.



Phyllis Shiller, Laboratory Director

April 13, 2023

Official Report Release To Follow



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Analysis Report

April 13, 2023

FOR: Attn: Dave D'Onofrio
 CT Water Company
 93 West Main Street
 Clinton, CT 06413

Sample Information

Matrix: DRINKING WATER
 Location Code: CTWATER
 Rush Request: 72 Hour
 P.O.#:

Custody Information

Collected by: BS
 Received by: LB
 Analyzed by: see "By" below

Date Time
 04/11/23 13:46
 04/12/23 11:37

Laboratory Data

SDG ID: GCN81414
 Phoenix ID: CN81415

Project ID:
 Client ID: SHEPARD HILL

Parameter	Result	RL/ PQL	DIL	Units	AL	MCL	MCLG	Date/Time	By	Reference
Color, Apparent	< 1	1	1	Color Units	15		15	04/12/23 17:58	MEL	SM2120B-11
Odor at Room Temperature	< 1	1	1	T.O.N.	2		3	04/12/23 18:00	MEL	SM2150B-97
pH	7.20	1.00	1	pH Units			6.5-8.5	04/12/23 21:51	MW/EG	SM4500-H B-11
Turbidity	< 0.200	0.200	1	NTU	5		5	04/12/23 21:51	MW/EG	SM2130B-11
Chlorine Residual	0.86	0.01	1	mg/L		4		04/11/23 13:46	*	SM4500CI-G-00

Project ID:
Client ID: SHEPARD HILL

Phoenix I.D.: CN81415

Parameter	Result	RL/ PQL	DIL	Units	AL	MCL	MCLG	Date/Time	By	Reference
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BRL=Below Reporting Level (less than the reporting level, the lowest amount the laboratory can detect and report.)
AL = Action Level MCL = Maximum Contaminant Level MCLG = Maximum Contaminant Level Goal

Comments:

Maximum Contaminant Level (MCL): 40 CFR Part 141 MRDLs. The highest level of a contaminant that is allowed in drinking water. MCLs are enforceable standards.

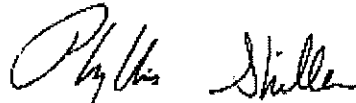
Action Level (AL): CT Public Health Code 19-13-B102.

Secondary DW Maximum Contaminant Level Goal (MCLG): (Lower of): 40 CFR Part 141 Monitoring; 40 CFR Part 143 Secondary Goals. The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs are non-enforceable public health goals.

The regulatory hold time for pH is immediately. This pH was performed in the laboratory and may be considered outside of hold-time.

Residual Chlorine was taken at the time of sample collection and is noted on the chain of custody.

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Phyllis Shiller, Laboratory Director

April 13, 2023

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Analysis Report

April 13, 2023

FOR: Attn: Dave D'Onofrio
 CT Water Company
 93 West Main Street
 Clinton, CT 06413

Sample Information

Matrix: DRINKING WATER
 Location Code: CTWATER
 Rush Request: 72 Hour
 P.O.#:

Custody Information

Collected by: BS
 Received by: LB
 Analyzed by: see "By" below

Date Time

04/11/23 14:40
 04/12/23 11:37

Laboratory Data

SDG ID: GCN81414
 Phoenix ID: CN81416

Project ID:
 Client ID: EARLY CHILD CENTER

Parameter	Result	RL/ PQL	DIL	Units	AL	MCL	MCLG	Date/Time	By	Reference
Color, Apparent	< 1	1	1	Color Units	15		15	04/12/23 17:58	MEL	SM2120B-11
Odor at Room Temperature	< 1	1	1	T.O.N.	2		3	04/12/23 18:00	MEL	SM2150B-97
pH	7.41	1.00	1	pH Units			6.5-8.5	04/12/23 22:01	MW/EG	SM4500-H B-11
Turbidity	< 0.200	0.200	1	NTU	5		5	04/12/23 22:01	MW/EG	SM2130B-11
Chlorine Residual	0.85	0.01	1	mg/L		4		04/11/23 14:40	*	SM4500Cl-G-00

Project ID:

Phoenix I.D.: CN81416

Client ID: EARLY CHILD CENTER

Parameter	Result	RL/ PQL	DIL	Units	AL	MCL	MCLG	Date/Time	By	Reference
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 BRL=Below Reporting Level (less than the reporting level, the lowest amount the laboratory can detect and report.)
 AL = Action Level MCL = Maximum Contaminant Level MCLG = Maximum Contaminant Level Goal

Comments:

Maximum Contaminant Level (MCL): 40 CFR Part 141 MRDLs. The highest level of a contaminant that is allowed in drinking water. MCLs are enforceable standards.

Action Level (AL): CT Public Health Code 19-13-B102.

Secondary DW Maximum Contaminant Level Goal (MCLG): (Lower of): 40 CFR Part 141 Monitoring; 40 CFR Part 143 Secondary Goals. The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs are non-enforceable public health goals.

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Analysis Report
 April 13, 2023

FOR: Attn: Dave D'Onofrio
 CT Water Company
 93 West Main Street
 Clinton, CT 06413

Sample Information

Matrix: DRINKING WATER
 Location Code: CTWATER
 Rush Request: 72 Hour
 P.O.#:

Custody Information

Collected by: BS
 Received by: LB
 Analyzed by: see "By" below

Date Time
 04/11/23 14:20
 04/12/23 11:37

Laboratory Data

SDG ID: GCN81414
 Phoenix ID: CN81417

Project ID:
 Client ID: CENTRAL SCHOOL

Parameter	Result	RL/ PQL	DIL	Units	AL	MCL	MCLG	Date/Time	By	Reference
Color, Apparent	< 1	1	1	Color Units	15		15	04/12/23 17:58	MEL	SM2120B-11
Odor at Room Temperature	< 1	1	1	T.O.N.	2		3	04/12/23 18:00	MEL	SM2150B-97
pH	7.10	1.00	1	pH Units			6.5-8.5	04/12/23 22:07	MW/EG	SM4500-H B-11
Turbidity	< 0.200	0.200	1	NTU	5		5	04/12/23 22:07	MW/EG	SM2130B-11
Chlorine Residual	0.54	0.01	1	mg/L		4		04/11/23 14:20	*	SM4500CI-G-00

Project ID:
Client ID: CENTRAL SCHOOL

Phoenix I.D.: CN81417

Parameter	Result	RL/ PQL	DIL	Units	AL	MCL	MCLG	Date/Time	By	Reference
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BRL=Below Reporting Level (less than the reporting level, the lowest amount the laboratory can detect and report.)
AL = Action Level MCL = Maximum Contaminant Level MCLG = Maximum Contaminant Level Goal

Comments:

Maximum Contaminant Level (MCL): 40 CFR Part 141 MRDLs. The highest level of a contaminant that is allowed in drinking water. MCLs are enforceable standards.

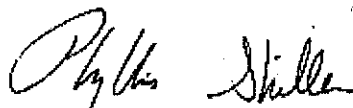
Action Level (AL): CT Public Health Code 19-13-B102.

Secondary DW Maximum Contaminant Level Goal (MCLG): (Lower of): 40 CFR Part 141 Monitoring; 40 CFR Part 143 Secondary Goals. The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs are non-enforceable public health goals.

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Phyllis Shiller, Laboratory Director

April 13, 2023

Official Report Release To Follow



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 Tel. (860) 645-1102 Fax (860) 645-0823

Analysis Report
 April 13, 2023

FOR: Attn: Dave D'Onofrio
 CT Water Company
 93 West Main Street
 Clinton, CT 06413

Sample Information

Matrix: DRINKING WATER
 Location Code: CTWATER
 Rush Request: 72 Hour
 P.O.#:

Custody Information

Collected by: BS
 Received by: LB
 Analyzed by: see "By" below

Date

04/11/23
 04/12/23

Time

14:11
 11:37

Laboratory Data

SDG ID: GCN81414
 Phoenix ID: CN81418

Project ID:
 Client ID: MIDDLE SCHOOL

Parameter	Result	RL/ PQL	DIL	Units	AL	MCL	MCLG	Date/Time	By	Reference
Color, Apparent	< 1	1	1	Color Units	15		15	04/12/23 17:58	MEL	SM2120B-11
Odor at Room Temperature	< 1	1	1	T.O.N.	2		3	04/12/23 18:00	MEL	SM2150B-97
pH	7.12	1.00	1	pH Units			6.5-8.5	04/12/23 22:28	MW/EG	SM4500-H B-11
Turbidity	< 0.200	0.200	1	NTU	5		5	04/12/23 22:28	MW/EG	SM2130B-11
Chlorine Residual	0.24	0.01	1	mg/L		4		04/11/23 14:11	*	SM4500Cl-G-00

Project ID:
Client ID: MIDDLE SCHOOL

Phoenix I.D.: CN81418

Parameter	Result	RL/ PQL	DIL	Units	AL	MCL	MCLG	Date/Time	By	Reference
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BRL=Below Reporting Level (less than the reporting level, the lowest amount the laboratory can detect and report.)
AL = Action Level MCL = Maximum Contaminant Level MCLG = Maximum Contaminant Level Goal

Comments:

Maximum Contaminant Level (MCL): 40 CFR Part 141 MRDLs. The highest level of a contaminant that is allowed in drinking water. MCLs are enforceable standards.

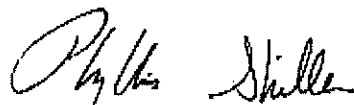
Action Level (AL): CT Public Health Code 19-13-B102.

Secondary DW Maximum Contaminant Level Goal (MCLG): (Lower of): 40 CFR Part 141 Monitoring; 40 CFR Part 143 Secondary Goals. The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs are non-enforceable public health goals.

The regulatory hold time for pH is immediately. This pH was performed in the laboratory and may be considered outside of hold-time.

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Phyllis Shiller, Laboratory Director

April 13, 2023

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 Tel. (860) 645-1102 Fax (860) 645-0823

Analysis Report
 April 13, 2023

FOR: Attn: Dave D'Onofrio
 CT Water Company
 93 West Main Street
 Clinton, CT 06413

Sample Information

Matrix: DRINKING WATER
 Location Code: CTWATER
 Rush Request: 72 Hour
 P.O.#:

Custody Information

Collected by: BS
 Received by: LB
 Analyzed by: see "By" below

Date Time
 04/11/23 13:09
 04/12/23 11:37

Laboratory Data

SDG ID: GCN81414
 Phoenix ID: CN81419

Project ID:
 Client ID: MOOSUP ELEMENTARY

Parameter	Result	RL/ PQL	DIL	Units	AL	MCL	MCLG	Date/Time	By	Reference
Color, Apparent	< 1	1	1	Color Units	15		15	04/12/23 17:58	MEL	SM2120B-11
Odor at Room Temperature	< 1	1	1	T.O.N.	2		3	04/12/23 18:00	MEL	SM2150B-97
pH	7.35	1.00	1	pH Units			6.5-8.5	04/12/23 22:36	MW/EG	SM4500-H B-11
Turbidity	< 0.200	0.200	1	NTU	5		5	04/12/23 22:36	MW/EG	SM2130B-11
Chlorine Residual	0.56	0.01	1	mg/L		4		04/11/23 13:09	*	SM4500Cl-G-00

Project ID:
Client ID: MOOSUP ELEMENTARY

Phoenix I.D.: CN81419

Parameter	Result	RL/ PQL	DIL	Units	AL	MCL	MCLG	Date/Time	By	Reference
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Comments:

Maximum Contaminant Level (MCL): 40 CFR Part 141 MRDLs. The highest level of a contaminant that is allowed in drinking water. MCLs are enforceable standards.

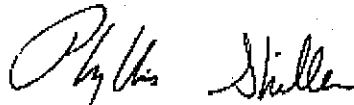
Action Level (AL): CT Public Health Code 19-13-B102.

Secondary DW Maximum Contaminant Level Goal (MCLG): (Lower of): 40 CFR Part 141 Monitoring; 40 CFR Part 143 Secondary Goals. The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs are non-enforceable public health goals.

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Phyllis Shiller, Laboratory Director

April 13, 2023

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 Tel. (860) 645-1102 Fax (860) 645-0823

Analysis Report
 April 13, 2023

FOR: Attn: Dave D'Onofrio
 CT Water Company
 93 West Main Street
 Clinton, CT 06413

Sample Information

Matrix: DRINKING WATER
 Location Code: CTWATER
 Rush Request: 72 Hour
 P.O.#:

Custody Information

Collected by: BS
 Received by: LB
 Analyzed by: see "By" below

Date Time
 04/11/23 13:15
 04/12/23 11:37

Laboratory Data

SDG ID: GCN81414
 Phoenix ID: CN81420

Project ID:
 Client ID: MOOSUP ELEMENTARY FOUNTAIN.

Parameter	Result	RL/ PQL	DIL	Units	AL	MCL	MCLG	Date/Time	By	Reference
Color, Apparent	< 1	1	1	Color Units	15		15	04/12/23 17:58	MEL	SM2120B-11
Odor at Room Temperature	< 1	1	1	T.O.N.	2		3	04/12/23 18:00	MEL	SM2150B-97
pH	7.49	1.00	1	pH Units			6.5-8.5	04/12/23 22:43	MW/EG	SM4500-H B-11
Turbidity	< 0.200	0.200	1	NTU	5		5	04/12/23 22:43	MW/EG	SM2130B-11
Chlorine Residual	0.54	0.01	1	mg/L		4		04/11/23 13:15	*	SM4500Cl-G-00

Project ID:
Client ID: MOOSUP ELEMENTARY FOUNTAIN

Phoenix I.D.: CN81420

Parameter	Result	RL/ PQL	DIL	Units	AL	MCL	MCLG	Date/Time	By	Reference
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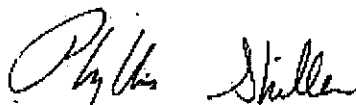
Action Level (AL): CT Public Health Code 19-13-B102.

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Phyllis Shiller, Laboratory Director

April 13, 2023

Official Report Release To Follow

Sample Criteria Exceedances Report

Criteria: CT: DW

State: CT

GCN81414 - CTWATER

Sample No	Acode	Phoenix Analyte	Criteria	Result	RL	Criteria	RL	Analysis Units
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*** No Data to Display ***

Phoenix Laboratories does not assume responsibility for the data contained in this exceedance report. It is provided as an additional tool to identify requested criteria exceedances. All efforts are made to ensure the accuracy of the data (obtained from appropriate agencies). A lack of exceedance information does not necessarily suggest conformance to the criteria. It is ultimately the site professional's responsibility to determine appropriate compliance.